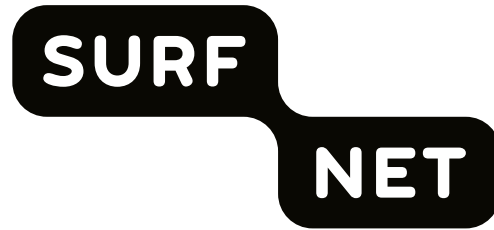


Client testimonial



Customer: SURFnet is a part of the foundation 'Kennisnet ICT op school', the public ICT support organisation by and for primary and secondary education.

Challenge: Apply a modern and interactive ICT application such as video conferencing as an educational instrument.

Results: Modern technology contributes in different ways to a new form of education, partnership learning and remote learning.

Asking an expert the minutest detail while you are nowhere near this expert but at school. That is what the students of a large group of trial schools throughout the Netherlands are doing through a television screen and a video conference system by applying a new form of education using ICT.

The education innovation project, "Expert op Afstand" (Remote Expert), that was launched in 2004 by Kennisnet and SURFnet has become exceptionally successful. Many remote experts such as Maarten van Rossem, John de Mol and Wim de Bie, but also Naturalis experts and co-students from schools in Palestine have preceded us.

The "trial schools" are experimenting in this project with video conferencing and even book a session with an expert through a special website www.expertopafstand.nl. It is, therefore, possible that multiple schools simultaneously dial the same expert, which means that there is even more interaction and mutual collaboration.

The sessions anticipate current affairs and, thus, have a huge added value for the educational programme. Students, moreover, come in contact with and learn how to provide

"The reason why we are implementing this project with Talk & Vision is that they are experts in the area of video conferencing and that they mainly focus on service and customers."

Roland Staring,
Product Manager at SURFnet

presentations with video communication, which is a positive contribution towards their own further development including later on in trade and industry where this medium has been further established.

“Expert op Afstand” now runs extremely smoothly and has had many successes. Due to this success, the group of trial schools from primary, secondary, professional and adult education was expanded to include 25 at the beginning of 2006.



“This project will be further extended and be on a larger scale in the future and it will be made available to an even wider target group. It will become more of a “self-service” option and, therefore, we are already taking steps with Talk & Vision to implement their helpdesk functions within our project.”

Roland Staring,
Product Manager at SURFnet



About Talk & Vision

Since Talk & Vision first started in The Netherlands nine years ago, it has realised healthy and promising growth in video conferencing solutions for a large number of customers in various sectors. As well as the necessary hardware, they have clearly focused on a large range of supplementary services. These include international service and support, consultancy, training and web-conferencing and video-meeting services. Talk & Vision is authorised partner to Polycom, Radvision, Sony and Tandberg, thus ensuring its partners receive independent advice. The comprehensive portfolio of services makes it possible to outsource video conferencing activities entirely to Talk & Vision.

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