

Client testimonial



“I spend 50 to 70% less time on the road and don’t have to transfer all of the soft-tissue scans to a USB stick so I can look at them. I can display them on the videoconferencing screen from my computer. The time I save enables me to make dozens of additional diagnoses a week.”

Armin Walter,
pathologist at the OLVG hospital in Amsterdam

Customer: *The OLVG hospital (Onze Lieve Vrouwe Gasthuis in English Our Ladies Hospital) Amsterdam has about every specialty under its roof. Every year, over 290 thousand people visit the outpatient clinic, some 13 thousand people receive day treatment and some 19 thousand are admitted for multi-day treatment.*

Challenge: *To quickly and efficiently exchange experience and knowledge.*

Result: *Time savings that enable additional diagnoses, faster reactions and a higher degree of engagement because ad hoc status meetings are easier to plan.*

Since recently, doctors and specialists at the OLVG hospital in Amsterdam and the Flevoziekenhuis in Almere can meet online and look at soft-tissue images on the HD teleconferencing system.

The Flevoziekenhuis doesn’t have a pathology department, which is why it turns to the OLVG hospital in Amsterdam. Pathologist Armin Walter and his colleagues used to have to drive to Almere to discuss their diagnoses with the doctors. Now there’s videoconferencing and two large flat screens equipped with cameras hanging in Amsterdam and Almere. Walter explains: “On the left screen, you can see the people you’re talking to and yourself in a small window. On the right screen, we display the soft-tissue images. And a remote control makes everything really easy to operate.”

The OLVG hospital and the Flevoziekenhuis had already experimented with videoconferencing a few years ago. But the images, which were transported by a local cable company, were of very low quality. That’s why the OLVG hospital started a quality improvement initiative. The current configuration uses HD technology, which displays crystal-clear images and has ultra-sensitive microphones.

The Integraal Kankercentrum Amsterdam (IKA) (Integral Cancer Center Amsterdam) is also working on a video network. A number of oncology departments will be invited to join the network, including the OLVG's. Walter is looking forward to talking to his colleagues in the AMC and especially to consulting with those who specialize in specific tumors. Colleague Heiner expects that two more rooms will soon be set up as more and more colleagues discover the benefits of videoconferencing.



“Videoconferencing will conquer all hospitals in no time.”

Armin Walter,
pathologist at the OLVG hospital in Amsterdam



About Talk & Vision

Talk & Vision, 51% owned by KPN, provides video communication solutions to a large number of companies in a variety of sectors around the world. In addition to supplying the necessary hardware, the company also focuses on a wide range of services, which include international service and support, consulting, training, web conferencing and video meeting services. MAVIS managed services enables companies to outsource the purchase, the full management and the maintenance of all of their videoconferencing activities to Talk & Vision. Talk & Vision is an authorised partner of TANDBERG, Polycom and Cisco, enabling it to provide its customers with independent advice. Talk & Vision employs 55 people at offices across Europe. The company's headquarters are in Linschoten. For more information, see www.talkandvision.com.

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