

# Client testimonial



**CVO** Zuid-West Fryslân



**Customer:** *Christian comprehensive school Bogerman: A broad comprehensive school for remedial education, lower secondary vocational education, higher general secondary education and college prep in Sneek, Koudum and Wommels.*

**Challenge:** *Create an e-learning environment for Frisian-language courses using IT tools.*

**Result:** *A user-friendly combination of videoconferencing and an e-learning environment.*

Videoconferencing enables students of the Christian comprehensive school Bogerman to follow classes in Frisian at a number of locations. In the old days, it wasn't possible for students to pass their final exams in Frisian because too few students chose to learn the language, which simply made the classes too expensive. This is why Stichting Afûk started a pilot project called Edufrysk: Four schools in Friesland are now working together to make remote education in Frisian possible. A combination of videoconferencing and e-learning has made remote education possible.

"The Province of Friesland gave a grant for the Edufrysk project. But the grant was only high enough to pay for videoconferencing systems at two schools. We didn't have any experience with videoconferencing and didn't know which equipment we were supposed to use, how it worked and who we could hire to get things up and running," explains Francine Behnen, IT coordinator/teacher at CSG Bogerman and chairwoman of the IT Expertise Team of Christelijk Voortgezet Onderwijs (CVO) Zuid-West Fryslân (Christian secondary education South-West Friesland).

"We finally found Talk & Vision and now CSG Bogerman are teaching three virtual classes in Frisian, and philosophy was recently added to the package.

*"We finally found Talk & Vision and never regretted it. On the contrary, Talk & Vision made a list of the equipment we needed and installed two loan systems until more grants became available."*

**Francine Behnen,**

*IT coordinator/teacher at CSG Bogerman and chairwoman of the IT expertise team of Christelijk Voortgezet Onderwijs (CVO) Zuid-West Fryslân (Christian secondary education South-West Friesland).*

“This is a challenging and somewhat complicated process for the teachers. That’s why we’re offering the teachers camera training,” says Behnen. “This teaching method confronts teachers with new problems. There’s still a lot of work to do in terms of didactics. Should the focus be on the teachers or not? What do you, as a teacher, want to achieve with the students? Despite these problems, this type of education adds value to traditional education. It also has a social purpose: It’s a way of enabling geographically dispersed students to follow the courses they want to. The technology works, all we have to do is sort out the didactics.”



*“Talk & Vision installed the system and did the training to our full satisfaction. They are very helpful and the service is very good. Even when multi-site lessons are given across five locations, the connection is established through Talk & Vision’s MCU bridge without any problems.”*

**Francine Behnen,**  
*IT coordinator/teacher at CSG Bogerman and chairwoman of the IT expertise team of Christelijk Voortgezet Onderwijs (CVO) Zuid-West Fryslân (Christian secondary education South-West Friesland).*



#### **About Talk & Vision**

*Since Talk & Vision first started in The Netherlands ten years ago, it has realised healthy and promising growth in video conferencing solutions for a large number of customers in various sectors. As well as the necessary hardware, they have clearly focused on a large range of supplementary services. These include international service and support, consultancy, training and web-conferencing and video-meeting services. Talk & Vision is authorised partner to Polycom, Radvision, Sony and Tandberg, thus ensuring its partners receive independent advice. The comprehensive portfolio of services makes it possible to outsource video conferencing activities entirely to Talk & Vision.*

**Talk & Vision**

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